



GOVERNMENT OF KHYBER PAKHTUNKHWA FOOD SAFETY & HALAL FOOD AUTHORITY



IFB No. KP-FS&HFA/Pro(Call Center)/04/2022-02
Dated: 16th May 2022

CORRIGENDUM No. 02 **Outsourcing of Operations & Management of Toll-Free Complaint Management Call Centre**

With reference to Invitation for Bid (IFB) No. KP-FS&HFA/Pro(Call Center)/04/2022-02 & for **OUTSOURCING OF OPERATIONS & MANAGEMENT OF TOLL-FREE COMPLAINT MANAGEMENT CALL CENTRE** published in **Dawn Newspaper** on **3rd May 2022**. In addition to **CORRIGENDUM No. 01** published on **11th May 2022**, following addition may also be noted by all interested bidders:

- In light of **Rule 37(A)** of **Khyber Pakhtunkhwa Public Procurement of Goods, Works, and Services Rules 2014 (Rules)** reproduced below necessitates that Registration of bidders with Khyber Pakhtunkhwa Revenue Authority (KPRA) is mandatory.

“All bidders are required to be registered with the Khyber Pakhtunkhwa Revenue Authority, established under the Khyber Pakhtunkhwa Finance Act, 2013 (Khyber Pakhtunkhwa Act No. XXI of 2013), for works, consulting and non-consulting services as listed in Schedule-II of the Act ibid”.

- All bidders submitting bids must be registered with Khyber Pakhtunkhwa Revenue Authority (KPRA)

All other conditions will remain the same.

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