



**GOVERNMENT OF KHYBER PAKHTUNKHWA
FOOD SAFETY & HALAL FOOD AUTHORITY**



KHYBER PAKHTUNKHWA FOOD SAFETY & HALAL FOOD AUTHORITY

Revised Technical Bid Evaluation Report

After Grievance Redressal

(In Pursuance to Rule (45) Of KPPRA Rules 2014)

PROCUREMENT OF VIDEO CONFERENCING SYSTEM

IFB No. KPFS&HFA/2025-2526/-01



GOVERNMENT OF KHYBER PAKHTUNKHWA FOOD SAFETY & HALAL FOOD AUTHORITY



March 2026

GENERAL INFORMATION

1.1 Name of Procurement:	Procurement of Video Conferencing System FY 2025-2026
1.2 Reference to KPPRA Rules 2014:	Rule No. 6(1), 6(2)(b), 9, 11, 12 & 39
1.3 Invitation for Bid (IFB) number:	KPFS&HFA/APP/2024-2025/02
1.4 Method & Procedure of Procurement:	Open competitive bidding (Single Stage Two Envelope Procedure)

METHOD OF ADVERTISEMENT

2.1 Invitation for Bid (IFB): Specific procurement notice	Published in following Two (02) National Newspapers and hoisted on KPPRA and KP-FS&HFA websites Copies of advertisements (Annex-1)					
	<table><thead><tr><th>Newspaper Name</th><th>Date published</th></tr></thead><tbody><tr><td>(a) Daily Aaj</td><td rowspan="2">9th January 2026</td></tr><tr><td>(b) Dawn News</td></tr></tbody></table>	Newspaper Name	Date published	(a) Daily Aaj	9 th January 2026	(b) Dawn News
Newspaper Name	Date published					
(a) Daily Aaj	9 th January 2026					
(b) Dawn News						

BID CLOSING AND OPENING DATE & TIME

3.1 Bid/ Tender Submission Deadline:	At 1:00 PM on 03rd February 2026
3.2 Public Bid Opening Date & Time:	At 2:00 PM on 03rd February 2026
3.3 Pre-Bid Meeting Date & Time:	N/A
3.4 Corrigendum / Addendum Reason for Corrigendum: (if any)	N/A

BIDDING INFORMATION

3.5 Number of Bidders:	Three (03)
3.6 Bidder Names:	1) M/S Fast International 2) M/S OppelsTech 3) M/S Quick Business Solutions
3.7 Total Qualified Bidders:	Three (03)
3.8 Bid/ Tender validity period: Number of Days from day of Bid Opening:	Ninety (90) Days

GRIEVANCE REDRESSAL & FINANCIAL BID OPENING

4.1 Grievance Redressal (Start date & End Date):	5th March 2026 to 16th March 2026
4.2 Financial Bid Opening Date:	18th March 2026



GOVERNMENT OF KHYBER PAKHTUNKHWA FOOD SAFETY & HALAL FOOD AUTHORITY



TECHNICAL EVALUATION CRITERIA & RESULT

The Technical Evaluation covered the following aspects:

- Quality & Compliance (Compliance with Requirements, Additional Features)
- Delivery Period
- Company's / Bidder's Capacity and Capability (Financial Capabilities, Financial Health)
- Bidder's / Firm Experience
- Scope of Services (Warranty, Technical Support & After Sales Service and Service Center Location)

The evaluation was conducted strictly in accordance with **(Section VI: Qualification and Evaluation Criteria)** set out in the Bidding Documents, and based solely on the technical bids submitted by the bidders. Technical scores were awarded based on the offers submitted and documentary evidence provided by the bidders with their Technical Bids.

As specified in the Bid Solicitation Documents, only those bidders/ firms that met the **Qualification (Must Meet) Criteria** were considered for technical evaluation. The Technical Evaluation carried a weightage of **70%** of the total evaluation score. Bidders/ firms that secured a minimum of **70 out of 100 technical points (equivalent to 49 points out of 70 weighted points)** qualified technical evaluation.

Any **grievances** relating to the technical evaluation may be submitted to the **Director General Khyber Pakhtunkhwa Food Safety & Halal Food Authority** from the date of publication of this report (**5th March 2026**) up to **6th March 2026**, in accordance with the applicable rules. Any bidder aggrieved by any act or omission of the procuring entity may file a complaint in writing to the Director General Khyber Pakhtunkhwa Food Safety & Halal Food Authority in accordance with the Khyber Pakhtunkhwa Public Procurement Grievance Redressal Rules, 2017, clearly stating the specific grounds on which he feels aggrieved, and the relief or the rectification sought. The complaint shall be accompanied with certified copies of documents, including affidavits, if any, relied upon.

Technical bid evaluation report was initially uploaded on **4th March 2026**. In response to the technical bid evaluation report only **MIS Quick Business Solutions** submitted grievance regarding technical bid evaluation scores awarded to the said bidder.

The Grievance Redressal Committee under the Chairmanship of the Director General Khyber Pakhtunkhwa reviewed the grievance submitted by **MIS Quick Business Solution** and also heard the bidder in person after review of all the documents, technical bid of the bidder in accordance with the Khyber Pakhtunkhwa Public Procurement Grievance Redressal Rules, 2017 the grievance redressal committee decided to revise the technical evaluation score awarded earlier and directed to upload revised technical bid evaluation report.



**GOVERNMENT OF KHYBER PAKHTUNKHWA
FOOD SAFETY & HALAL FOOD AUTHORITY**



Qualification Criteria (Must meet Criteria)				
Sno	Qualification Criteria	Fast International	Oppels Tech	Quick Business Solutions
1	Verification	Yes	Yes	Yes
2	Compliance to Agreement	Yes	Yes	Yes
3	Registration of firm/company	Yes	Yes	Yes
4	Tax Registration	Yes	Yes	Yes
5	Bid Security	Yes	Yes	Yes
6	Price/Bid Validity	Yes	Yes	Yes
7	Affidavit on Judicial Stamp Paper of (Rs. 100)	Yes	Yes	Yes
a	Genuine Manufacturer's Warranty for replacement	Yes	Yes	Yes
b	Blacklisted	Yes	Yes	Yes
c	Conflict of Interest Declaration	Yes	Yes	Yes
d	Country of Origin, Brand, Model & Manufacturer's Name	Yes	Yes	Yes
e	Standard Accessories	Yes	Yes	Yes
f	Fresh, New and Genuine Goods / Items	Yes	Yes	Yes
g	Price Undertaking	Yes	Yes	Yes
		Qualified	Qualified	Qualified

1) All bidders noted above fulfilled Qualification/ Eligibility Criteria and qualified for Technical Evaluation of Bids.



**GOVERNMENT OF KHYBER PAKHTUNKHWA
FOOD SAFETY & HALAL FOOD AUTHORITY**



REVISED TECHNICAL BID EVALUATION REPORT

Sno	Category	Weight	Criteria for Score	Scores	Fast International	Oppels Tech	Quick Business Solutions
1	Quality & Compliance	40			30	2	30
a	Compliance with requirements (Section-IV Technical Specification)	30	a. 100% compliance with requirements	30	20	0	20
			b. 90% compliance with requirements	20			
			c. Below 90% will receive a "Zero" score.	0			
b	Additional Features: For each additional, pertinent feature beyond the requirements (must be relevant to operational needs)	10	2 Point awarded for each feature, up to 10 point,	10	10	2	10
2	Delivery Period	10	a. Delivery within 30 days of Purchase Order issuance	10	10	10	10
			b. Delivery within 45 days	5			
			c. Delivery after 45 days	0			
3	Company's/Bidder's Capacity & Capability	15			15	15	15
a	Financial Capabilities	5	a. Audit reports of last consecutive 3 years showing Good financial position of bidder's firm / company submitted.	5	5	5	5
			b. Audit reports of last consecutive 2 years showing average financial position of bidder's firm / company submitted.	3			
			c. Audit reports of last consecutive 1 years showing Good financial position of bidder's firm / company submitted.	1			
b	Financial Health	10	a. Solvency ratio > 1	5	5	5	5
			b. Average annual turnover ≥ 2x anticipated contract value	5	5	5	5
4	Bidder's / Firm Experience (Satisfactory Completion certificate from	15	a. 5 certificates for similar goods under comparable contracts	15	15	15	15
			b. 4 certificates	12			



**GOVERNMENT OF KHYBER PAKHTUNKHWA
FOOD SAFETY & HALAL FOOD AUTHORITY**



Sno	Category	Weight	Criteria for Score	Scores	Fast International	Oppels Tech	Quick Business Solutions
	Government / Semi Government / Private organization is provided)		c. 3 certificates	9			
			d. 2 certificates	6			
			e. 1 certificate	3			
5	Scope of Services	20			12	12	15
a	Warranty	10	a. 3-year replacement warranty from manufacturer	10	7	7	10
			b. 2-year replacement warranty	7			
			c. 1-year standard warranty	0			
b	Technical Support & After Sales	5	a. Excellent or Good ratings from 5 clients in service certificates	5	0	0	5
			b. Good ratings from 3 clients	4			
			c. Good rating from 1 client	3			
c	Service Center Location	5	a. Located in Peshawar	5	5	5	5
			b. Located in Islamabad	3			
			c. Located elsewhere	1			
	Total	100			82	54	90
	Weighted Technical Evaluation Score				57	38	63

- Grievance Redressal Committee of the Procuring Entity after reviewing the grievance submitted by **MIS Quick Business Solution** and in person hearing the aggrieved bidder decided to correct arithmetical error in calculation of score for Criteria (1)(b) "Additional Features" by awarding Ten (10) points to **MIS Fast International & MIS Quick Business Solution**.
- Grievance Redressal Committee accepted the grievance submitted by **MIS Quick Business Solution** and decided to award score to **MIS Quick Business Solution** for Criteria No. (1)(a), Criteria No. (4) and Criteria No. (5)(b) in accordance with the evidence submitted by the bidder during in person hearing.
- After corrections and revision of technical evaluation score in accordance with the directions of the Grievance Redressal Committee:
 - MIS Fast International** was awarded correct score of **Ten (10)** for **criteria (1)(b)**. Therefore, total revised technical evaluation score of **MIS Fast International** increased from **(79)** to **(82)**.
 - MIS Quick Business Solution** was awarded correct score for **Criteria (1)(a), Criteria (1)(b), Criteria (4) and Criteria No. (5)(b)**. Therefore, total revised technical score of **MIS Quick Business Solution** increased from **(49)** to **(90)** and the bidder also qualified for financial bid evaluation.
- Financial bids of the Technically qualified bidders i.e **MIS Fast International** and **MIS Quick Business Solution** will be opened on **18th March 2026 at 11:30 am** in the Conference room of the Khyber Pakhtunkhwa Food Safety & Halal Food Authority at New C&W Building, Ground Floor, Khyber Road, Peshawar